



Dear Valued Customer,

Krispy Kreme Canada continues to focus on the impact of COVID-19 on our communities. The well-being of our guests and employees is always our top priority and we want to update you regarding steps we are taking to keep you and our employees safe.

We continue to monitor nationwide COVID-19 developments while following guidance from Health Canada, our Provincial and Federal health authorities and the World Health Organization.

We have always taken great care regarding our processes and procedures related to food safety, health and hygiene, and sanitation within our stores. Due to COVID-19, we are taking additional actions, including enhanced cleaning and sanitizing procedures and installation of new sanitizer stands. We also are enhancing health and safety education for all employees. We have established a process for identifying and responding to any employee who demonstrates COVID-19 symptoms or who is diagnosed with the virus. In addition, we have eliminated our seating and are restricting our business to take-out and drive-thru transactions only.

We will continue to do our very best to deliver the joy that is Krispy Kreme during the pandemic while always putting the health and safety of you and our employees first. We will keep you informed of any additional actions. Thank you for your patience and understanding as we navigate this unprecedented and challenging time together.

Krispy Kreme Canada